LEONARD WALKER
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Objective:

My goal is to secure a dynamic and challenging opportunity where I am able to expand my skills and knowledge while making a significant contribution to the success of a company.

Education:

Bachelor of Arts   **February 2012**
Game and Software Design With Emphasis in Computer Programming

Professional Experience:

Freelance Web Developer, Phoenix, AZ   **2010-Present**

- Create artistic and intuitive websites for restaurants and other local businesses.
- Develop intranet via platforms such as: Dreamweaver, Xammp (Linux), and Wamp (Windows).
- Optimize and streamline projects to ensure the best product experience for customers.

Simon Med Imaging, Scottsdale, AZ   **Nov 2017-Aug 2019**

- Troubleshoot and perform routine software repairs/updates on workstations to ensure optimal performance.
- Engage with technicians to gather information to assist in the resolution of any issues with workstations.
- Exercise leadership by assisting technicians with proper use of PC software, answer questions, provide instruction, and guidance.
- Use standardized work instructions to ensure that HIPPA Compliance is maintained.
- Create and Setup Deployment system to push standardized system to users machine.
- Create Deployable software package that post install along with windows install.
- Setup and Maintain Windows Imaging Server, To Deploy Windows Installations.

National Cash Register Corp. (NCR), Statewide, AZ   **July 2016-Nov 2017**

- Troubleshoot and repair ATMs to ensure optimal performance for customers.
- Engage with bank staff to gather information to provide solutions related to ATM issues.
- Assist bank staff with optimal use of ATM, answer questions, provide instruction and resources as needed.
- Reference ATM logs to assist in the process of troubleshooting.
- Work with IT helpdesk upon request of branch to resolve issues.
- Use standardized work instructions to ensure that all ATM modules are properly and thoroughly serviced.

Honeywell, Phoenix, AZ   **August 2013-July 2015**

- Utilized HOS, SAP, and Teamcenter to carry out daily tasks, and pulled details.

- Assisted Workflow Specialist to track, move, and manage hardware to achieve OTTR goals and manage aged WIP.
- Involved in the manufacturing of tubes for high quality aircraft engines.
- Practiced logistics and coordination in the manufacturing process to ensure smooth workflow and quality products.
- Coordinated with departments such as Leadership, Engineering, Quality, Logistics, and Heat Treat to support in the resolution of issues that arose.

Skills:

- Computer Knowledge
- Communication
- Active Listening Skills
- Conflict Resolution
- Decision Making
- Adaptability
- Self Motivating